

Off-Season Water Service Policy Request Form

The City of Avon Park has adopted a policy which allows off-season residents to disconnect only sewer services when they leave or vacate their dwelling for the season. The City allows for Option-1 which is completely disconnecting the services of water and sewer utilities or Option-2 where the off season residents would be able to keep water services connected for "off-season" irrigation purposes; however, the sewer service would remain disconnected.

Option-1 **Please check this Box to turn both services off**

1. The City allows any customer to completely disconnect water and sewer utilities services when a unit is vacated. Once services are disconnected, the customer stops receiving water and sewer monthly bills.

Option-2 **Please check this Box to turn just Sewer off**

1. The City will allow seasonal customers whom vacate their dwelling for the season to disconnect sewer service only during the months of April, May, June, July, August, and September. During this time period, the customer will only receive the water monthly bill because the unit will remain vacant. During this time frame, no water shall be discharged into the City's sanitary system. All water consumption will be tied to the irrigation system. On October 1st, the sewer service will be reinstated by the City staff automatically or sooner if the customer or a family member returns back to the dwelling.
2. Under option (2), if a customer fails to notify that he or she has returned to the dwelling within a 24 hour period, a utilities tampering charge of \$100 will be applied in accordance with City's rate Ordinance.
3. The City has a flat fee for sewer service; therefore if sewer service is disconnected anytime during the active month, the flat fee charged would apply for the active month. There are no partial charges or credits.
4. Whenever services are reinstated for sewer, the flat fee charged will be assessed during the active month.

*I have read and understood the above off-season policy.

Signature _____

Printed Name _____

Put an "X" to the months in which you are requesting the Off-season sewer rate.

Service Address _____

Apr	May	June	July	Aug	Sept

Date Leaving _____

Customer Account Number _____

Utility Billing Employee _____

Date of Application _____

*Please keep a copy of this request as proof of your acknowledgement.